

case management, competencies needed for ethical and multicultural case management, participation in interdisciplinary and interorganizational teams, and engagement in advocacy and leadership. The first-person experience of a client and her case managers draws students into the text. To ensure that the book offers current and accurate information, the authors interviewed human service case managers nationwide about their jobs, skills, challenges, and clients. These interviews, combined with current research and numerous case studies, make GENERALIST CASE MANAGEMENT: A METHOD OF HUMAN SERVICE DELIVERY, 5th Edition, realistic and relevant. The text also aligns with NASW case management standards and helps to prepare students for earning C-SWMC certification and the HS-BCP credential.

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See first hand what case managers actually do on a day-to-day basis! With reality-based exercises, GENERALIST CASE MANAGEMENT: A WORKBOOK FOR SKILL DEVELOPMENT lets you participate in key parts of the case-management process including making assessments, arranging services from other agencies, providing advocacy services, and allocating scarce resources. Self assessment tools, client-

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based vignettes, agency profiles, practitioner-based vignettes, and creative problem solving tasks help you learn to work effectively with clients. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

The eighth edition of best-selling AN INTRODUCTION TO HUMAN SERVICES offers a uniquely practical and comprehensive introduction to the human services profession. Drawing on the authors' extensive experience as practitioners, educators, and researchers, the text defines human services, reviews the historical development of the field, provides a practical overview of the profession, and emphasizes the skills needed to succeed as a human services practitioner. The book provides a solid grounding in such fundamental concepts as serving the whole person, using an interdisciplinary approach, interacting with helper and client, preparing generalists, and empowering clients. Every chapter includes detailed case studies to highlight the practical applications of key concepts and prepare students to effectively address issues they are likely to encounter as helping professionals. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Generalist Case Management: A Method of Human Service Delivery Cengage Learning

This ebook is a selective guide designed to help scholars and students of social work find reliable sources of information by directing them to the best available scholarly materials in whatever form or format they appear from books, chapters, and journal articles to online archives, electronic data sets, and blogs. Written by a leading international authority on the subject, the ebook provides bibliographic information supported by direct recommendations about which sources to consult and editorial commentary to make it clear how the cited sources are interrelated. A reader will discover, for instance, the most reliable introductions and overviews to the topic, and the most important publications on various areas of scholarly interest within this topic. In social work, as in other disciplines, researchers at all levels are drowning in potentially useful scholarly information, and this guide has been created as a tool for cutting through that material to find the exact source you need. This ebook is a static version of an article from Oxford Bibliographies Online: Social Work, a dynamic, continuously updated, online resource designed to provide authoritative guidance through scholarship and other materials relevant to the study and practice of social work. Oxford Bibliographies Online covers most subject disciplines within the social science and humanities, for more information visit www.aboutobo.com.

In response to recognition in the late 1960s and early 1970s that traditional incarceration was not working, alternatives to standard prison settings were sought and developed. One of those alternatives—community-based corrections—had been conceived in the 1950s as a system that might prove more progressive, humane, and effective, particularly with people who had committed less serious criminal offenses and for whom incarceration, with constant exposure to serious offenders and career criminals, might prove more damaging than rehabilitative. The alternative of community corrections has evolved to become a substantial part of the criminal justice and correctional system, spurred in recent years not so much by a progressive, humane philosophy as by dramatically increasing prison populations, court orders to “fix” overextended prison settings, and an economic search for cost savings. Although community correction programs have been in place for some 40 years now, to date no comprehensive reference resource has tackled this topic. Accessible and jargon-free and available in both print and electronic formats, the one-volume Encyclopedia of Community Corrections will explore all aspects of community corrections, from its philosophical foundation to its current inception. Features & Benefits: 150 signed entries (each with Cross References and Further Readings) are organized in A-to-Z fashion to give students easy access to the full range of topics in community corrections. A thematic Reader's Guide in the front matter groups entries by broad

and examples. Through the author's clear writing style, case examples, tables, and exercises, readers develop a solid understanding of the theoretical models of career counseling and are thoroughly exposed to the practical information on how to effectively counsel clients about career issues.

Become an effective case manager with **GENERALIST CASE MANAGEMENT: A METHOD OF HUMAN SERVICE DELIVERY**, 4th Edition. Realistic and relevant, this counseling book provides you with the fundamental skills and information you need to coordinate and provide services to a variety of populations. Case studies, interviews with human service case managers nationwide, and opportunities to apply what you learn to real-life issues are just a few of the tools that will help you become an effective advocate for your client. Available with InfoTrac Student Collections

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Covering such central issues as the responsibilities of case managers, the skills needed for effective case management, and the context in which case management occurs, this practical text equips students with the fundamental information and skills needed to be effective case managers. To ensure that the book offers the most current and accurate information, the authors interviewed human service case managers nationwide about their jobs, their skills, the challenges they face, and the clients they serve. These interviews, combined with the most current research, make this text the most realistic and relevant text available.

Using realistic cases about the profession of human services, this insightful work-text equips you with a true practitioner perspective. Cases, quizzes, and questions encourage you to reflect upon your own understandings of the concepts. Each chapter begins with a focus issue, followed by case and summary sections, case questions, self-assessments, and case comments.

Integrating a unique conceptual- and skills-based approach, **HELPING PROCESS: ASSESSMENT TO TERMINATION** presents the methodology of the helping process as it is practiced in the human service field. The strong applied approach of this worktext includes an innovative content chapter/skill chapter format. Skills/techniques are introduced in an overview chapter, which is followed by a chapter that provides case examples and worksheets enabling students to put what they learn into practice. Five chapters focus on the application of skills necessary for assessing, intake interviewing, planning, building a case file, implementing, and terminating work with clients. **HELPING PROCESS** is thoroughly grounded in strength-based helping. Featuring a multicultural emphasis throughout, it details the helping process using quotes, in-depth case studies, vignettes, and examples from front-line service providers such as counselors, case managers, and social workers to illustrate and reinforce key concepts. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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